

Spot and stain removal

A....*Scoop* up any solid matter first.

B....*Blot* up as much liquid as possible using a clean white absorbent towel or sponge.

C....*Clean* with the appropriate treatment from the *Cleaning Guide*. All cleaning agents should be tested on an inconspicuous area of carpet before use. Apply the cleaning agent to a clean white cloth - not directly to the carpet. Remember that to avoid spreading the stain, start from the outside of the stained area and work towards the centre. Do not rub or scrub your carpet.

Cleaning Guide				Type of treatment
Stain	(Begin with Step One and proceed to Step Two or Three if necessary.)			
	Step One	Step Two	Step Three	
Alcoholic beverages	1	2		<ol style="list-style-type: none"> 1. Cold water: 2. One teaspoon of wool detergent (for example, <i>Softly</i>) with one teaspoon of white vinegar and one litre of warm water. 3. Clear household disinfectant. 4. Dry cleaning solvent such as White Spirits or <i>Murlex</i> (available from hardware stores). Use only on dry carpet. 5. Chill with ice cubes in a plastic bag. Pick or scrape off gum. 6. Mix 1/3 cup of white vinegar with 2/3 cup of water. 7. Warm water: 8. Nail polish remover (should not contain lanolin). 9. Surgical alcohol. 10. Place absorbent paper over wax and apply hot iron to paper. Wax will melt and be absorbed by the paper. 11. Vacuum clean. 12. Mineral turpentine. 13. Seek assistance from a professional carpet cleaner. Contact Wools of New Zealand on 1800 240 501 for details of your nearest approved cleaning technician.
Bleach	1	13		
Blood	1	2		
Butter	4	2		
Candle Wax	10	4		
Chewing Gum	5	4		
Chocolate	4	2		
Coffee	1	2	6	
Colas & soft drinks	1	2		
Cooking oil	4	2		
Cream	2	4		
Eggs	2	13		
Faeces	2	3	13	
Floor wax	4	2		
Fruit juice	1	2		
Furniture polish	4	2		
Gravy & sauces	7	2		
Ink (ballpoint pen)	9	2		
Ink (felt tip pen)	4	2		
Lipstick	4	2		
Milk	2	4		
Mustard	2			
Nail polish	8	4		
Oil & grease	4	2		
Paint (oil based)	12	4		
Paint (acrylic)	1	2		
Rust	6	13		
Salad dressing	2	4		
Shoe polish	4	2		
Soot	11	4		
Tar	12	4		
Tea	1	2	6	
Tomato sauce	7	2		
Urine (fresh)	1	2	3	
Urine (old stain)	13			
Vomit	2	3	6	
Wine	1	2	6	
Unknown material	4	2		

D....*Rinse* carefully with cold water using a clean cloth.

E....*Blot* dry with an absorbent towel, or use a cold air fan to complete drying.